

# TERMS AND CONDITIONS

## Club Scale

**Last updated:** April 2026

These terms and conditions ("Terms") govern your use of the Club Scale website at <https://www.clubscale.co.uk/> ("the Website"). By accessing or using the Website, you agree to be bound by these Terms. If you do not agree, please do not use the Website.

These Terms govern your use of the Website only. The provision of any agency or marketing services by Club Scale will be subject to a separate written service agreement.

## About Us

The Website is operated by Club Scale, a sole trader marketing agency and growth partner based in Northampton.

**Trading address:** 10 Baronson Gardens, Northampton, NN4 0TT **Contact email:** [milo@clubscale.co.uk](mailto:milo@clubscale.co.uk) **Website:** <https://www.clubscale.co.uk/>

## Use of the Website

You may use this Website for personal, non-commercial purposes, and to enquire about or arrange the services we offer. You agree not to use the Website in any way that:

Is unlawful, fraudulent, or harmful in any way.

Could damage, disable, overburden, or impair the Website or interfere with anyone else's use of it.

Attempts to gain unauthorised access to any part of the Website or any system connected to it.

Involves transmitting viruses, malware, or any other harmful code.

We reserve the right to refuse access to the Website or to anyone we believe is misusing it.

## Website Content

All content on the Website, including text, images, logos, graphics, design, frameworks, and methodologies, is owned by Club Scale or used under licence. You may not copy, reproduce, distribute, modify, or use any content from the Website for commercial purposes without our prior written permission.

You may view, download, and print content for your personal, non-commercial use only.

## Accuracy of Information

We make every effort to ensure that the information on the Website is accurate and up to date. However, we do not guarantee that all content is free from errors or omissions. Information about pricing, services, results, case studies, and availability may change without notice.

We are not responsible for any decisions you make based solely on the information presented on the Website. For accurate, up to date information about our services, please contact us directly.

Any case studies, results, or testimonials shown on the Website reflect the experience of specific clients. Individual results vary, and no specific outcome is guaranteed for any future engagement.

## Enquiries and Engagements

When you submit an enquiry through our contact form or by other means, we will respond to provide further information or arrange a discovery call. Submitting an enquiry does not create a binding contract.

All agency services, including website design, marketing campaigns, paid advertising management, CRM implementation, and any other services, are carried out subject to a separate written service agreement which will set out the scope of work, deliverables, pricing, payment terms, and the responsibilities of both parties before any work begins.

## Limitation of Liability

To the fullest extent permitted by law, Club Scale shall not be liable for any indirect, incidental, consequential, or special damages arising from your use of the Website or reliance on its content.

Our total liability for any claim arising from your use of the Website is limited to the amount you have paid us, if any, in the previous twelve months. Liability for actual agency services is governed by the separate service agreement entered into with each client.

Nothing in these Terms limits our liability for death or personal injury caused by negligence, fraud, or any other liability that cannot be excluded or limited under UK law.

## Third Party Links

The Website may contain links to third party websites and platforms. These links are provided for convenience only. We do not control or endorse these websites and are not responsible for their content or any consequences of using them.

## Privacy

Our use of any personal information you provide is governed by our Privacy Policy, which forms part of these Terms.

## Changes to These Terms

We may update these Terms from time to time. The latest version will always be available on the Website with an updated "Last updated" date. By continuing to use the Website after any changes, you accept the updated Terms.

## Governing Law

These Terms are governed by the laws of England and Wales. Any disputes arising from these Terms or your use of the Website will be subject to the exclusive jurisdiction of the courts of England and Wales.

## Contact Us

If you have any questions about these Terms, please contact us:

**Email:** [milo@clubscale.co.uk](mailto:milo@clubscale.co.uk) **Address:** 10 Baronson Gardens, Northampton, NN4 0TT